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11 April 2024

Dear [REDACTED]

RE: SCCL-FOI-2023/24-134

Thank you for your FOI request received by the FOI office for the following information:

1. Does the NHS have a contract with Danish company Coloplast to supply stoma products?
2. Do you (the NHS) know that the supply of Assura Conseal plugs from Coloplast was abruptly stopped last year?
3. Are you able to get a reason why Coloplast stopped supplying this product?
4. Are you able to say when they may make available a new similar product?

Your request has been handled as a request for information under the Freedom of Information Act 2000 and SCCL is able to provide a response.

1. For this specific product category area we can confirm that Coloplast are awarded to the NHS Supply Chain Urology and Bowel Management framework agreement.
2. Coloplast did advise the market of the removal of this product range in June 2023. Please find attached an email containing a copy of the letter from Coloplast detailing this product range's removal from the market.
3. Please see the attached letter from Coloplast detailing this product range's removal from the market.
4. Alternative products are available via the NHS Supply Chain framework or through the NHS Drug Tariff service.

We hope that this response addresses your request. However, if you are dissatisfied with this response, you may request an independent internal review of our handling of your request by submitting a complaint within two months to the postal or e-mail addresses above, quoting the reference number above. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the handling of your information request will be reassessed by a member of SCCL staff who was not involved in providing you with this response. If you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

If you require any further information do not hesitate to contact the FOI team.

Yours sincerely

FOI Team

Supply Chain Coordination Limited
Management Function of NHS Supply Chain