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9<sup>th</sup> July 2024

Dear [REDACTED]

**RE: SCCL-FOI-2024/25-056**

Thank you for your FOI request received by the FOI office for the following information:

On a recent visit to hospital I noticed roll cages used for the delivery of consumables marked as property of Unipart Logistics. I understand a branding mandate from DH&SC when you moved from DHL required all future branding within the NHSSC to be branded as NHSSC and not the name of the service provider. This would be required to enable transition to a future/different logistics provider with minimal cost and protect assets

Can you confirm if my observations are correct and if so, how many items are not branded as DH&SC instructed who authorised and why?

Your request has been handled as a request for information under the Freedom of Information Act 2000 and SCCL are able to provide a response below:

We can confirm that each transport cage has a cage handling instruction label. This label advises trusts on aspects of handling and returning the cages to our logistics provider. The presence of this label assists with cage return processes. We are satisfied that the cage handling label does not contravene any NHS branding guidelines.

We hope that this response addresses your request. However, if you are dissatisfied with this response, you may request an independent internal review of our handling of your request by submitting a complaint within two months to the postal or e-mail addresses above, quoting the reference number above. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the handling of your information request will be reassessed by a member of SCCL staff who was not involved in providing you with this response. If you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

If you require any further information do not hesitate to contact the FOI team.

Yours sincerely

FOI Team

**Supply Chain Coordination Limited**  
**Management Function of NHS Supply Chain**

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