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15 August 2023

Dear [REDACTED]

RE: SCCL-FOI-2023/24-040

Thank you for your FOI request received by the FOI office for the following information (following clarification on 17 July 2023):

1. A copy of the KPIs that SCCL provide to NHSE to comply with their contract.
2. A copy of the contract (redacted if needed).

Your request has been handled as a request for information under the Freedom of Information Act 2000 and SCCL are able to provide a response.

The arrangements between NHSE and SCCL are governed by the contract, a copy of which we attach.

We hope that this response addresses your request. However, if you are dissatisfied with this response, you may request an independent internal review of our handling of your request by submitting a complaint within two months to the postal or e-mail addresses above, quoting the reference number above. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the handling of your information request will be reassessed by a member of SCCL staff who was not involved in providing you with this response. If you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

If you require any further information do not hesitate to contact the FOI team.

Yours sincerely

FOI Team

**Supply Chain Coordination Limited
Management Function of NHS Supply Chain**

Supply Chain Coordination Limited, a company registered in England and Wales.
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