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6 April 2023

Dear [REDACTED]

**RE: SCCL-FOI-2022/23-85**

Thank you for your FOI request received by the FOI office, requesting the below PPE related information on the supplier - SMC Premier Cleaning Limited:

1. Has the total amount of PPE purchased under this contract been delivered?
2. Was the PPE fit for purpose, or was any of it unusable for its intended purpose?
3. When was the date of delivery of the first set of gloves and did they pass the tests?
4. When was the date of delivery of the replacement set of gloves in case the first delivery failed tests?
5. Have you asked the company to refund the deposit in case PPE was not suitable?
6. Has the money been refunded?
7. Is there a legal case with the company planned in 2023 if they don't agree to refund the money?

SMC Premier Cleaning Limited is a Department of Health and Social Care contract and as such is not an SCCL contract. We have therefore consulted the Department of Health and Social Care (DHSC) and it's acknowledged that your FOI request has been sent to SCCL in error. We suggest you contact the DHSC FOI team with your request for information.

If you are dissatisfied with this response, you may request an independent internal review of our handling of your request by submitting a complaint within two months to the postal or e-mail addresses above, quoting the reference number above. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the handling of your information request will be reassessed by a member of SCCL staff who was not involved in providing you with this response. If you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

If you require any further information do not hesitate to contact the FOI team.

Yours sincerely,

FOI Team

**Supply Chain Coordination Limited**  
**Management Function of NHS Supply Chain**

Supply Chain Coordination Limited, a company registered in England and Wales.  
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