FRAMEWORK AGREEMENT SPECIFICATION

ENVIRONMENTAL DECONTAMINATION

APPENDIX 3a

FRAMEWORK AGREEMENT SPECIFICATION
ENVIRONMENTAL DECONTAMINATION

1. Introduction

1.1. The Framework Agreement is for the supply of products used for cleaning and disinfecting in a healthcare environment. The products include hydrogen peroxide vapour (HPV) or ultraviolet light (UVC), Patient segregation bays, and Air Purification systems

1.2. The Framework Agreement is for the following 4 Lots:

Lot Number	Lot Title
1	Hydrogen Peroxide Vapour Disinfection Systems/Fogging Machines
2	Mobile Ultraviolet Light Disinfection Equipment/Fixed Ultraviolet Light Disinfection Equipment
3	Patient Segregation Bays
4	Electrostatic Disinfection Systems – Air Purification Systems

1.3. Full technical specifications of the product lines awarded to the Framework Agreement (each a "**Technical Specification**" and together the "**Technical Specifications**") must be made available to NHS Supply Chain on request during the term of the Framework Agreement.

- Applicants must notify NHS Supply Chain immediately about any proposed changes to the Technical Specifications throughout the term of the Framework Agreement.
- If changes to the Technical Specification of any product line awarded to the Framework Agreement mean that the product line no longer meets the minimum requirements outlined in the Specification, NHS Supply Chain reserves the right to exclude that product line from the Framework Agreement.
- NHS Supply Chain reserves the right to request evidence of compliance with the Specification throughout the term of the Framework Agreement.

1.4. This Framework Agreement Specification makes reference to a number of standards and legislation. The list of standards and legislation is not intended to be exhaustive and any relevant standards and legislation which applies to the Framework Agreement (even if not stated) must be complied with by Applicants (together with those listed in this Framework Agreement Specification the "**Standards and Legislation**").

1.5. Product lines must comply with the Standards and Legislation (as amended, extended or re-enacted from time to time).

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1.6. Evidence of compliance to the Standards and Legislation must be provided by Applicants awarded to the Framework Agreement ("**Suppliers**") to NHS Supply Chain -Hotel Services on request during the term of the Framework Agreement; in the event that sufficient evidence is not provided by Suppliers NHS Supply Chain – Hotel Services reserves the right to suspend product lines until such evidence is provided by Suppliers.

2. Criteria applicable across all product lines

2.1. In accordance with the Control of Substances Hazardous to Health Regulations 2002 (as amended) safety data sheets for all product lines that fall under these Regulations must be provided by Applicants to NHS Supply Chain – Hotel Services.

2.2. Any shelf life limits and/or specific storage conditions required after opening or reconstituting the product must be clearly stated on the product packaging.

2.3. NHS Supply Chain -Hotel Services (or any third party appointed at the absolute discretion of NHS Supply Chain – Hotel Services) reserves the right to test product lines throughout the term of the Framework Agreement to ensure it complies with the Specification and meets customer requirements. If any product lines are found not to comply with these requirements then NHS Supply Chain -Hotel Services reserves the right to;

- Charge for the cost of testing and any required retesting;
- Suspend the sale of the affected product line(s); and
- Terminate the Framework Agreement in accordance with the provisions set out therein.

2.4. Product packaging must be free from external contamination and must be labelled in accordance with European Regulation (EC) No 1272/2008 on classification, labelling and packaging of substances and mixtures, (the CLP Regulation). Labelling in accordance with CHIP, Chemicals (Hazard Information and Packaging for Supply) Regulation 2009 (as amended) is allowable where a mixture (formerly a preparation) has already been classified, labelled and packaged according to CHIP, and placed on the market before 1 June 2015, it does not have to be recalled for re-labelling and re-packaging. This derogation is available until 1 June 2017. From that date, mixtures placed on the market must comply with the CLP Regulation.

- http://www.hse.gov.uk/chemical-classification/legal/clp-regulation.htm

2.5. Instructions for use must be clear and unambiguous and appropriate for the intended end user of the product.

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Lot 1 –Hydrogen Peroxide Vapour Disinfection Systems/Fogging Machines

This Lot is for disinfecting within a healthcare environment and includes but shall not be limited to; the supply of hydrogen peroxide disinfection systems and will be complete with all consumables and accessories that form part of this equipment.

The lot will be Purchase or Rental.

Lot 2 –Supply of Mobile Ultraviolet Light Disinfection Equipment/Fixed Ultraviolet Light Disinfection Equipment

This lot will cover the supply of UVC machines and will be complete with all consumables and accessories that form part of this equipment.

The lot will be Purchase or Rental.

Lot 3 – Patient Segregation Bays

This lot will cover the supply of Patient Segregation Bays, machines and will be complete with all consumables and accessories that form part of this equipment.

The lot will be purchase only.

Lot 4 – Air Purification Systems

This lot will cover the supply of Air Purification Equipment, machines and will be complete with all consumables and accessories that form part of this equipment

The lot will be Purchase or Rental.

Appointment to Lots:

Suppliers appointed to **Lot 1 HPV Disinfection Systems Equipment** (including consumables)

of the Framework Agreement will meet the following :-

General requirements:-

1. The Supplier will supply products and services to Participating Authorities that can be

used to destroy pathogens as part of a HPV decontamination process.

1.2. The equipment supplied must be suitable for use by the customers own domestic staff, following appropriate training.

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2. The Supplier will supply the most innovative HPV disinfection systems to Participating Authorities.

2.2 The Supplier will supply HPV disinfection systems with an excellent record of safety

2.3 The Supplier will supply HPV disinfection systems with an excellent record of efficacy against pathogens.

2.4 The equipment will utilise hydrogen peroxide and will have the capability to disinfect an entire room, area or vehicle within a Participating Authority.

2.5 The equipment will have been tested to, and passed, the standard NFT 72-281 or equivalent for the appropriate Product Type (PT).

2.6 The equipment will emit hydrogen peroxide vapour which will eliminate pathogens from every exposed surface.

2.7 The equipment must have proven efficacy against vegetative bacteria (kill at least 5-log), bacterial spores (kill at least 4-log), common environmental pathogenic viruses and other environmental pathogens.

2.8 The equipment must have an auditable process to validate each disinfection cycle.

2.9 The equipment must be suitable for use in a range of room sizes. Details of minimum and maximum room sizes must be made available by the Supplier. Comprehensive operating instructions detailing how users would adjust the equipment for different room sizes and requirements must be provided by the Supplier.

2.10 The equipment will ideally be capable of disinfecting higher volume areas through the use of multiple systems together. Comprehensive operating instructions detailing how this can be achieved will be provided by the Supplier.

2.11 The equipment will ideally be able to record device usage. This may include rooms and locations treated, as well as time of treatment for analysis and reporting purposes.

2.12 The equipment must be easy to transport and use, with consideration for equipment weight and manoeuvrability.

2.13 The equipment will be supplied with any non-consumable items required to operate the equipment safely. For example, reusable vent covers. Details of these items must be made available by the Supplier.

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2.14 If single-use items are required for the safe operation of the HPV disinfection system, the Supplier must supply a range of single-use consumables matched to the Supplier's

HPV disinfection equipment. Details of all consumable items required for and/or optional for use with the equipment must be made available by the Supplier.

2.15 The Supplier must supply the range of single-use consumables described in clause 2.14 that is compatible with any HPV disinfection system that is withdrawn from sale for a period of seven (7) years after the withdrawal from sale date.

2.16 The design of the equipment may include storage capacity for non-consumable and consumable items required for the operation of the equipment. Details of on machine storage and any additional separate storage requirements must be made available by the Supplier.

2.17 All chemicals required as part of the equipment operation must be supplied in easy to use, easy to load containers.

2.18 All chemicals must be supplied in appropriate containers which do not have special transportation or storage requirements.

2.19 Following use of the equipment, empty chemical containers must be able to be easily and safely removed from the equipment.

2.20 All empty chemical containers must not have special transportation or storage

requirements.

2.21 All items supplied must be compliant with Control of Substances Hazardous to Health (COSHH) regulations.

2.22 All equipment supplied must be compliant with ISO 17272:2020 or equivalent.

2.23 All products provided by the Supplier under the Framework Agreement must be CE certified under the relevant directive.

3. Maintenance and Warranty

3.1 HPV disinfection systems will be provided with a comprehensive warranty of at least 12 months duration from the date of delivery or acceptance, whichever is later, covering all HPV disinfection equipment, consumables and parts.

3.2 The Supplier must provide a detailed maintenance schedule to each Participating

Authority purchasing an HPV disinfection system.

3.3 Service and maintenance plans must be available to clients.

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3.4 The Supplier must provide an experienced, multi-person UK based service organisation available for maintenance and support.

3.5 The Supplier must provide guaranteed minimum response times for the attendance of a service engineer on site if required by a Participating Authority.

4. **Customer Service and Support**

4.1 The Supplier must provide advice to Participating Authorities on the most appropriate

HPV disinfection system(s) and associated consumables for the organisation's

requirements.

4.2 The Supplier must provide technical support services to enable the most efficient and effective use of the HPV disinfection systems.

4.3 The Supplier must provide emergency support to clients.

4.4 The Supplier must provide the options of purchase, lease and rental of the equipment.

4.5 The Supplier must have short lead times for the delivery of HPV disinfection systems and associated consumables. The Supplier's On Time In Full (OTIF) percentage for consumable delivery should be high and may be included as a Key Performance Indicator by an NHS Organisation for their Call Off Contract.

4.6 The Supplier will commit to provide any information as reasonably required by the Awarding Authority for the purposes of monitoring the Framework Agreement.

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4.7 Certification requirements: Successful Applicants will be expected to provide such certificates upon award of the Framework Agreement:

4.8 Where applicable any products to be supplied under this Framework Agreement will be CE certified under the relevant directive.

4.9 ISO 17272:2020 accreditation or equivalent must be held by the successful Applicant.

4.10 ISO 9001:2015 accreditation or alternative quality management system must be held by the successful Applicant.

4.11 Efficacy data must be available on request at any point during the duration of the Framework Agreement and any Contracts called off under the Framework Agreement.

5. Health and Safety and Training

5.1 The Supplier must be able to provide evidence that all relevant health and safety aspects have been considered and minimised as part of the equipment design and operating instructions to be followed by the user.

5.2 The equipment must be capable of being remotely operated and allow for remote start up and stopping in the event of an emergency.

5.3 Comprehensive operating instructions will be provided by the Supplier in Plain English in a form that is easily accessible to users at all times.

5.4 The concentration of hydrogen peroxide used by the equipment should be the lowest that is compatible with the disinfection requirements stated in clause 2.

5.5 The equipment must be suitable for operation by users wearing standard NHS personal protective equipment (e.g. gloves and goggles).

5.6 The Supplier must provide an auditable process for users to follow, in order for users to be able to check the level of HPV within a decontaminated room has reached an acceptable level. EH40/2005 Workplace exposure limits dictates this level should be 1ppm or 1.4mg/m3.

5.7 Systems must be designed such that there is no possibility of accidental direct human contact with the hydrogen peroxide solution.

5.8 Evidence of the compatibility of the system disinfection process (and the chemicals used as part of this) with the equipment, materials and finishes commonly found in hospital environments must be made available.

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5.9 Details of any incompatibility with hospital equipment, materials and finishes must be made available.

5.10 The Supplier must provide comprehensive training in the use of their HPV

disinfection systems to appropriate staff of Participating Authorities. This will include a 'train the trainer' course. The Supplier will be responsible for delivering updates to this course as they are available.

5.11 All initial training is expected to be provided at no extra cost to the customer.

5.12 The Supplier must provide instructions for Participating Authorities on the safe,

efficient and effective use of their HPV decontamination systems.

5.13 The Supplier must provide all certification, documentation and support necessary for a Participating Authority or their appointed provider to conduct relevant engineering safety checks on the HPV decontamination systems.

Suppliers appointed to Lot 2 Supply of Mobile Ultraviolet Light Disinfection Equipment/Fixed Ultraviolet Light Disinfection Equipment of the Framework Agreement will meet the following :-

General requirements

1.1 The Supplier will supply products and services to Participating Authorities that can be used to destroy pathogens as part of a UVC decontamination process.

1.2 The equipment supplied must be suitable for use by the customers own domestic staff, following appropriate training.

2. UVC Disinfection Systems Equipment (this will be including consumables)

2.1 The Supplier will supply the latest innovation of disinfection systems to Participating Authorities.

2.2 The Supplier will supply UVC disinfection systems with an excellent record of safety.

2.3 The Supplier will supply UVC disinfection systems with an excellent record of efficacy against pathogens.

2.4 The equipment will utilise Ultraviolet light and will have the capability to disinfect an entire room or area within a Participating Authorities site.

2.5 The equipment will contain UV lamps which will emit continuous or pulsed short-

wavelength (100-280 nm range) ultraviolet light.

2.6 The equipment will be able to effectively compensate for shadows created by medical equipment or other objects in order to disinfect entire areas or rooms.

2.7 The equipment must be suitable for use in a range of room sizes. Details of minimum and maximum room sizes must be made available by the Supplier. Comprehensive operating instructions detailing how users would adjust the equipment for different room sizes and requirements will be provided by the Supplier.

2.8 The equipment will be able to disinfect higher volume areas through the use of multiple systems together. Comprehensive instructions detailing how this can be achieved will be provided by the Supplier.

2.9 The equipment will ideally be able to record the device usage. This will include rooms and locations treated, as well as time of treatment for analysis and reporting purposes.

2.10 The equipment should be easy to transport and use, with consideration given for equipment weight and manoeuvrability.

2.11 The equipment will be supplied with any non-consumable items that are required to operate the equipment safely. The detail of these items must be made available by the Supplier.

2.12 If single-use items are required for the operation of the UVC disinfection system, the Supplier must supply a range of these single-use consumables that are matched to the Supplier's UVC disinfection equipment. Details of all consumable items required for optional use with the equipment must be made available by the Supplier.

2.13 The Supplier must supply the range of single-use consumables described in clause 2.12 that is compatible with any UVC disinfection system that is withdrawn from sale for a period of seven (7) years after the withdrawal from sale date.

2.14 The design of the equipment may include storage capacity for non-consumable and consumable items required for the operation of the equipment.

2.15 The equipment will include protection for lamps/bulbs whilst in transit and storage.

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2.16 The equipment will be remotely operated and allow for remote start up and stopping.

2.17 The equipment will include motion sensors which immediately prevent operation if people are present as UVC light is harmful to human beings.

2.18 The equipment will ideally be able to record device usage. This may include rooms and locations treated, as well as time of treatment for analysis and reporting purposes.

2.19 The solution will ideally have the ability to provide reports to end users.

2.20 The supplier will provide initial user training to ensure that the device can be utilised properly by healthcare personnel.

2.21 All products provided by the Supplier under the Framework Agreement will be CE certified under the relevant directive.

2.22 All equipment provided by the Supplier under the Framework Agreement will be compliant with the standards described in ISO 15858:2016 or operate to equivalent safety standards, evidence of which will be made available on request.

2.23 Products must have UVC output that has been measured to the standard described in ISO 15727:2020 (or measured to have an equivalent standard); such output being independently confirmed to deliver the specified microbial inactivation rate.

2.24 Efficacy must be verified using methods and practices to at least the level of ASTM E3179-18 and ASTM W3135-18 as appropriate. Evidence of efficacy verification methods and practices must be made available on request from a Participating Authority.

3. **Maintenance and Warranty**

3.1 UVC disinfection systems will be provided with a comprehensive warranty of at least 12 months duration from the date of delivery or acceptance, whichever is later, covering all UVC disinfection equipment, consumables and parts.

3.2 The Supplier must provide a detailed maintenance schedule to each Participating Authority purchasing an UVC disinfection system.

3.3 Service and maintenance plans must be available to customers.

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3.4 The Supplier must provide an experienced, multi-person UK based service organisation available for maintenance and support.

3.5 The Supplier must provide guaranteed minimum response times for the attendance of a service engineer on site if required by a Participating Authority.

4. **Customer Service and Support**

4.1 The Supplier must provide advice to Participating Authorities on the most appropriate UVC disinfection system(s) and associated consumables for the organisation's requirements.

4.2 The Supplier must provide technical support services to enable the most efficient, safe and effective use of the UVC disinfection systems.

4.3 The Supplier must provide emergency support to clients.

4.4 The Supplier must provide the options of purchase, lease and rental of the

equipment.

4.5 The Supplier must have short lead times for the delivery of UVC disinfection systems and associated consumables.

4.6 The Supplier will commit to provide any information as reasonably required by the Awarding Authority for the purposes of monitoring the Framework Agreement.

4.7 Certification requirements: Successful Applicants will be expected to provide such certificates upon award of the Framework Agreement:

4.8 Where applicable any products to be supplied under this Framework Agreement will be CE certified under the relevant directive.

4.9 Products supplied under the Framework Agreement must be compliant with ISO 15858:2016 or equivalent.

4.10 Products supplied under the Framework Agreement must have tested to have UVC output at the levels described in ISO 15727:2020 or equivalent.

4.11 ISO 9001:2015 accreditation or alternative quality management system must be held by the successful Applicant.

4.12 Efficacy data must be available on request at any point during the duration of the Framework Agreement.

5. **Health and Safety and Training**

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5.1 The Supplier must be able to provide evidence that all relevant health and safety aspects have been considered and risks have been minimised as part of the equipment design and operating instructions to be followed by the user.

5.2 The equipment must be capable of being remotely operated and allow for remote start up and stopping in the event of an emergency.

5.3 Comprehensive operating instructions will be provided by the Supplier in Plain English in a form that is easily accessible to users at all times.

5.4 The Supplier must provide an auditable process for users to follow.

5.5 Evidence of the compatibility of the system disinfection process with the equipment, materials and finishes commonly found in hospital environments must be made available.

5.6 Details of any incompatibility with hospital equipment, materials and finishes must be made available.

5.7 The Supplier must provide comprehensive training in the use of their UVC disinfection systems to appropriate staff of Participating Authorities. This will include a 'train the trainer' course. The Supplier will be responsible for delivering updates to this course as they are released.

5.8 All initial training is expected to be provided at no extra cost to the customer.

5.9 The Supplier must provide instructions for Participating Authorities on the safe, efficient and effective use of their UVC decontamination systems.

5.10 The Supplier must provide all certification, documentation and support necessary for a Participating Authority or their appointed provider to conduct relevant engineering safety checks on the UVC decontamination systems.

Suppliers appointed to Lot 3 Patient Segregation Bays Equipment of the Framework Agreement will meet the following requirements:-

1.General requirements

1.1The Supplier will supply products and services to Participating Authorities that can be used to create a disposable , single patient isolation room.

1.2 The equipment supplied must be suitable for use by the customers own domestic staff, following appropriate training.

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1.3. The Patient segregation bay Equipment will including consumables.

1.4 The Supplier will supply the latest innovation in Patient Isolation Room systems to Participating Authorities.

1.5 The Supplier will supply Patient Isolation Room systems with an excellent record of safety.

1.6 The Supplier will supply Patient Isolation Room systems with an excellent record of effectiveness.

1.7 The equipment will have the capability to create a disposable single patient isolation room or area within a Participating Authority.

1.8 The equipment will erect and become fully operational by one person without moving the patient, the pop up room with comprise of resusable expanding frames , disposable canopies, windowed walls and HEPA air filtration to prevent contaminated air from spreading around the hospital.

1.9 The room must have proven efficacy against vegetative bacteria (kill at least 5-log), bacterial spores (kill at least 4-log), common environmental pathogenic viruses and other environmental pathogens.

1.10 The equipment must be suitable for use in a range of room sizes. Details of minimum and maximum room sizes including ceiling height must be made available by the Supplier. Operating instructions detailing any adjustments required for different room sizes will be provided by the Supplier.

1.11 The equipment must be easy to transport and use, with consideration for equipment weight and manoeuvrability.

1.12 The equipment will be supplied with any non-consumable items required to operate the equipment safely. Details of these items must be made available by the Supplier.

1.13 If single-use items are required for the safe operation of the Patient Isolation Bay systems, the Supplier must supply a range of single-use consumables matched to the Supplier’s Patient Isolation Bay equipment. Details of all consumable items required for and/or optional for use with the equipment must be made available by the Supplier.

1.14 The Supplier must supply the range of single-use consumables described in clause 2.10 that is compatible with any Patient Isolation Bay system that is withdrawn from sale for a period of seven (7) years after the withdrawal from sale date.

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1.15 The design of the equipment may include storage capacity for non-consumable and consumable items required for the operation of the equipment. Details of storage

requirements must be made available by the Supplier.

1.16 All chemicals required as part of the equipment operation must be supplied in easy to use, easy to load containers.

1.17 All chemicals must be supplied in appropriate containers which do not have special transportation or storage requirements.

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1.18 All items supplied must be compliant with Control of Substances Hazardous to Health (COSHH) regulations.

1.19 All products provided by the Supplier under the Framework Agreement must be CE certified under the relevant directive.

2. Maintenance and Warranty

2.1 Patient Isolation Bay systems will be provided with a comprehensive warranty of at least 12 months duration from the date of delivery or acceptance, whichever is later, covering all Patient Isolation Bay equipment, consumables and parts.

2.2 Service and maintenance plans must be available to customers.

2.3 The Supplier must provide an experienced, multi-person UK based service organisationavailable for maintenance and support.

2.4 The Supplier must provide guaranteed minimum response times for the attendance of a service engineer on site if required by a Participating Authority.

3. Customer Service and Support

3.1 The Supplier must provide advice to Participating Authorities on the most appropriate Patient Isolation Bay system(s) and associated consumables for the organisation's requirements.

3.2 The Supplier must provide technical support services to enable the most efficient, safe and effective use of the Patient Isolation Bay systems.

3.3 The Supplier must provide emergency support to customers.

3.4 The Supplier must provide the options of purchase, lease and rental of the

equipment.

3.5 The Supplier must have short lead times for the delivery of Patient Isolation Bay systems and associated consumables.

4. Health and Safety and Training

4.1 The Supplier must be able to provide evidence that all relevant health and safety aspects have been considered and risks have been minimised as part of the equipment design and operating instructions to be followed by the user.

4.2 Comprehensive operating instructions will be provided by the Supplier in

a form that is easily accessible to users at all times.

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Suppliers appointed to Lot 4 Air Purification Systems Equipment of the Framework Agreement will meet the following requirements:-

1 General requirements

1.1 The Supplier will supply products and services to Participating Authorities that can be used to destroy pathogens as part of an Air Purification System decontamination process.

1.2 The equipment supplied must be suitable for use by the customers own domestic staff, following appropriate training.

1.3. Air Purification Disinfection Systems Equipment will including consumables.

1.4 The Supplier will supply the latest innovation in Air Purification disinfection systems to Participating Authorities.

1.5 The Supplier will supply Air Purification disinfection systems with an excellent record of safety.

1.6 The Supplier will supply Air Purification disinfection systems with an excellent record of effectiveness.

1.7 The equipment will utilise disinfectant and will have the capability to disinfect an entire room, area or vehicle within a Participating Authority.

1.8 The equipment will emit statically charged disinfectant which will effectively coat exposed surfaces, eliminating pathogens.

1.9 The disinfectant must have proven efficacy against vegetative bacteria (kill at least 5-log), bacterial spores (kill at least 4-log), common environmental pathogenic viruses and other environmental pathogens.

1.10 The equipment must be suitable for use in a range of room sizes. Details of minimum and maximum room sizes including ceiling height must be made available by the Supplier. Operating instructions detailing any adjustments required for different room sizes will be provided by the Supplier.

1.11 The equipment must be easy to transport and use, with consideration for equipment weight and manoeuvrability.

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1.12 The equipment will be supplied with any non-consumable items required to operate the equipment safely. Details of these items must be made available by the Supplier.

1.13 If single-use items are required for the safe operation of the Air Purification disinfection system, the Supplier must supply a range of single-use consumables matched to the Supplier's Air Purification disinfection equipment. Details of all consumable items required for and/or optional for use with the equipment must be made available by the Supplier.

1.14 The Supplier must supply the range of single-use consumables described in clause 2.10 that is compatible with any Air Purification disinfection system that is withdrawn from sale for a period of seven (7) years after the withdrawal from sale date.

1.15 The design of the equipment may include storage capacity for non-consumable and consumable items required for the operation of the equipment. Details of storage

requirements must be made available by the Supplier.

1.16 All chemicals required as part of the equipment operation must be supplied in easy to use, easy to load containers.

1.17 All chemicals must be supplied in appropriate containers which do not have special transportation or storage requirements.

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1.18 Following use of the equipment, empty chemical containers must be able to be easily and safely removed from the equipment.

1.19 All empty chemical containers must not have special transportation or storage requirements.

1.20 All items supplied must be compliant with Control of Substances Hazardous to Health (COSHH) regulations.

1.21 All products provided by the Supplier under the Framework Agreement must be CE certified under the relevant directive.

2. Maintenance and Warranty

2.1 Air Purification disinfection systems will be provided with a comprehensive warranty of at least 12 months duration from the date of delivery or acceptance, whichever is later, covering all Air Purification disinfection equipment, consumables and parts.

2.2 The Supplier must provide a detailed maintenance schedule to each Participating Authority purchasing an electrostatic disinfection system.

2.3 Service and maintenance plans must be available to customers.

2.4 The Supplier must provide an experienced, multi-person UK based service organisationavailable for maintenance and support.

2.5 The Supplier must provide guaranteed minimum response times for the attendance of a service engineer on site if required by a Participating Authority.

3. Customer Service and Support

3.1 The Supplier must provide advice to Participating Authorities on the most appropriate Air Purification disinfection system(s) and associated consumables for the organisation’s requirements.

3.2 The Supplier must provide technical support services to enable the most efficient, safe and effective use of the Air Purification disinfection systems.

3.3 The Supplier must provide emergency support to customers.

3.4 The Supplier must provide the options of purchase, lease and rental of the equipment.

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3.5 The Supplier must have short lead times for the delivery of Air Purification disinfection systems and associated consumables.

4. Health and Safety and Training

4.1 The Supplier must be able to provide evidence that all relevant health and safety aspects have been considered and risks have been minimised as part of the equipment design and operating instructions to be followed by the user.

4.2 Comprehensive operating instructions will be provided by the Supplier in

a form that is easily accessible to users at all times.

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Proposed Evaluation

The evaluation is based on pricing for the Direct & E-Direct to market. It is a mandatory requirement to also submit pricing for a minimum of one of the following routes E-Direct, or Direct.

Evaluation will be on a Product Line by Product Line basis. Please note that Applicants may therefore tender for one, more than one, or all of the Product Lines which are set out in the “LOT LINE DETAIL” tab for this Lot.

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APPENDIX 3b

3B FRAMEWORK AGREEMENT SPECIFICATION – TENDER REQUIREMENTS

1. Introduction

1.1. Evidence of compliance to the standards and legislation listed in the tables below ("**Standards and Legislation**") must be provided as part of an Applicant's Tender response (unless otherwise specified), where they apply to the product lines tendered.

1.2. Files uploaded as part of an Applicant's Tender response must be clearly named with the Standards and Legislation to which they relate as well as clearly identifying which product line / product lines they cover.

1.3. Where the Standards and Legislation are not applicable to specific product lines, signed declarations stating why this is the case must be provided with an Applicant's Tender response.

1.4. Where standards are listed in appendix 3a but not listed in 3b evidence of conformance is not required as part of the tender process, however may be requested at any time in the lifetime of the Framework Agreement.

2. Criteria applicable

2.1. In accordance with the Control of Substances Hazardous to Health Regulations 2002 (as amended) safety data sheets for all product lines that fall under these Regulations must be provided by Applicants to NHS Supply Chain on contract award.

2.2. If a product line that contains phthalates this must be indicated on the packaging of that product line in accordance with Directive 2007/47/EC (amending Directives 90/385/EEC and 93/42/EEC).