

APPENDIX 3

FRAMEWORK AGREEMENT SPECIFICATION MANAGED EQUIPMENT & CLINICAL SERVICE SOLUTIONS

1. Introduction

- 1.1. The Framework Agreement is for the supply of staffed or/and unstaffed clinical managed service solutions on or off hospital sites which may include:
- 1.1.1. Multi and/or single life cycle managed services contracts;
 - 1.1.2. Maintenance service options;
 - 1.1.3. The provision for turnkey as and when necessary;
 - 1.1.4. Removal and disposal (in accordance with then current regulations) of equipment;
 - 1.1.5. Equipment related maintenance consumables and replacement parts;
 - 1.1.6. Patient related consumables;
 - 1.1.7. Facilities management services;
 - 1.1.8. Modular buildings;
 - 1.1.9. Mobile solutions;
 - 1.1.10. Health informatics and artificial intelligence (AI) systems; and
 - 1.1.11. Solutions as above including the provision of appropriately qualified personnel/resource.

- 1.2. The Framework Agreement is for the following Lots:

Lot Number	Lot Title
1	Short to Medium Term Clinical Service Solutions
2	Long Term Managed Equipment and Clinical Service Solutions
3	Managed Services Consultancy and Associated Services

- 1.3. Full technical specifications of the services awarded to the Framework Agreement (each a "**Technical Specification**" and together the "**Technical Specifications**") must be made available to NHS Supply Chain on request during the term of the Framework Agreement.
- 1.3.1. Applicants must notify NHS Supply Chain immediately about any proposed changes to the Technical Specifications throughout the term of the Framework Agreement.
 - 1.3.2. If changes to the Technical Specification of any services awarded to the Framework Agreement mean that the services no longer meets the minimum requirements outlined in the Specification, NHS Supply Chain reserves the right to exclude that services and or product from the Framework Agreement.

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1.3.3. NHS Supply Chain reserves the right to request evidence of compliance with the Specification throughout the term of the Framework Agreement.

1.4. This Framework Agreement Specification makes reference to a number of standards and legislation. The list of standards and legislation is not intended to be exhaustive and any relevant standards and legislation which applies to the Framework Agreement (even if not stated) must be complied with by Applicants (together with those listed in this Framework Agreement Specification the "**Standards and Legislation**").

1.5. Services must comply with the Standards and Legislation (as amended, extended or re-enacted from time to time).

1.6. Evidence of compliance to the Standards and Legislation must be provided by Applicants awarded to the Framework Agreement ("**Suppliers**") to NHS Supply Chain on request during the term of the Framework Agreement; in the event that sufficient evidence is not provided by Suppliers NHS Supply Chain reserves the right to suspend services until such evidence is provided by Suppliers.

2. Criteria applicable across Lots 1-2

2.1. Standards and Legislation

STANDARD AND LEGISLATION
HASAW - Health and Safety at Work etc. Act 1974
Where applicable:
Adherence to Health Technical Memoranda (HTM) standards where applicable - https://www.gov.uk/government/collections/health-technical-memorandum-disinfection-and-sterilization
Road Traffic Regulation Act 1984
HTM 03-01 – Specialised Ventilation for Healthcare Premises Facilities used for the provision of this service must be
Care Quality Commission (CQC) registered – https://www.cqc.org.uk/
Quality Standard for Imaging (QSI)
BS EN ISO/IEC 27001:2017 - Information technology. Security techniques. Information security management systems. Requirements; Data Security and Protection Toolkit
Cyber Essential Plus

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3. Lot 1 – Short to Medium Term Clinical Service Solutions

3.1. The purpose of this Lot is to provide staffed and/or unstaffed clinical managed service solutions on or off hospital sites for an initial contract term under 3 years, which may include:

- 3.1.1. Imaging & Radiology;
- 3.1.2. Radiotherapy;
- 3.1.3. Decontamination;
- 3.1.4. Endoscopy;
- 3.1.5. Medical Devices;
- 3.1.6. Theatres;
- 3.1.7. Booking;
- 3.1.8. Reporting
- 3.1.9. Lithotripsy;
- 3.1.10. Chemotherapy and
- 3.1.11. Robotics;

4. Lot 2 – Long Term Managed Equipment and Clinical Service Solutions

4.1. The purpose of this Lot is to provide staffed and/or unstaffed clinical managed service solutions on or off hospital sites, for an initial contract term 3 years and over, which may include:

- 4.1.1. Imaging & Radiology;
- 4.1.2. Radiotherapy;
- 4.1.3. Decontamination;
- 4.1.4. Endoscopy;
- 4.1.5. Medical Devices;
- 4.1.6. Theatres;
- 4.1.7. Booking;
- 4.1.8. Reporting
- 4.1.9. Lithotripsy;
- 4.1.10. Chemotherapy and
- 4.1.11. Robotics

5. Lot 3 – Managed Services Consultancy and Associated Services

5.1. The provision of specialist consultancy and advisory services related to the operational delivery, development and transformation of services provided by healthcare organisations for managed service solutions, including matters of business/service improvement and performance such as:

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- 5.1.1. Pre-procurement planning;
- 5.1.2. Business case support and development;
- 5.1.3. Service and facility re-design;
- 5.1.4. Bid and programme management;
- 5.1.5. Financial analysis;
- 5.1.6. Ongoing contract /lifecycle management;
- 5.1.7. Compliance and governance support;
- 5.1.8. Equipment audits;
- 5.1.9. Lifecycle management;
- 5.1.10. Medical devices management;
- 5.1.11. Cost improvement programmes (CIPs);
- 5.1.12. Maintenance management;
- 5.1.13. Technology innovation and digital strategies;
- 5.1.14. Project investment;
- 5.1.15. Shared savings and performance gains;
- 5.1.16. Asset management/utilisation strategies;
- 5.1.17. Innovation;
- 5.1.18. Clinical and operational efficiencies; and
- 5.1.19. Advice on;
 - 5.1.19.1. Procurement – e.g., service specification, etc.
 - 5.1.19.2. Business case support

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